**A logo with a letter c

AI-generated content may be incorrect.The Cashierless Career Navigator: Survive & Thrive in the Autonomous Retail Revolution**

*A printable toolkit for anyone wanting to future-proof their skills, with weekly action steps and assessment tools.*

**1. Will Your Job Survive the Cashierless Revolution? (Assessment Quiz)**

|  |  |  |
| --- | --- | --- |
| Question | Yes | No |
| Is your current role mostly cash handling and checkout? |  |  |
| Have you used a self-checkout or mobile payment system at work? |  |  |
| Are you comfortable with mobile apps and digital kiosks? |  |  |
| Have you learned any new tech skills in the past year? |  |  |
| Are you aware of the automation plans at your company? |  |  |
| Have you received training on remote monitoring or tech support? |  |  |
| Can you troubleshoot basic device errors (scanner, POS, app)? |  |  |
| Do you know how to analyze sales or inventory data digitally? |  |  |

**Your Score:** \_\_\_\_ / 8

* 7–8: Automation-Proof!
* 5–6: At Risk—Upskill Now
* 0–4: Start Planning Your Transition

**2. Transferable Skills for Autonomous Store Operations**

|  |  |
| --- | --- |
| Traditional C-Store Task | Autonomous Store Skill Equivalent |
| Cash handling | Mobile/app payment support, troubleshooting |
| Stocking shelves | Remote monitoring, sensor checks |
| Customer greeting | App support, remote customer engagement |
| Cleaning/maintenance | Tech maintenance, error logging |
| Reporting to manager | Data analytics, dashboard reporting |

**3. Personalized Career Transition Plan**

**Step 1: Assess Your Role**

* List your daily tasks:
* Circle which ones could be automated in the next 2 years

**Step 2: Identify Skills to Build**

* What tech, remote, or troubleshooting skills will you need?
* Who can you learn from or ask for help?

**Step 3: Set Your Weekly Goal**

* This week, I will:
  + Watch a video about cashierless stores
  + Ask my manager about tech training
  + Try a new app or kiosk at work

**4. Autonomous Store Technology Timeline**

|  |  |  |  |
| --- | --- | --- | --- |
| Year | New Tech Arrives | Impact on Roles | Skill to Build Next |
| 2025 | Widespread self-checkout | Fewer cashier hours | Customer tech support |
| 2026 | Remote inventory sensors | Automated stock checks | Troubleshooting, data basics |
| 2027 | AI-powered loss prevention | Less security staff needed | Tech monitoring, analytics |
| 2028 | App-based promotions/loyalty | Personalized marketing | Data entry, customer support |

**5. Remote Monitoring & Support Skills Checklist**

* Comfortable using store apps or dashboards
* Able to monitor sales or inventory in real time
* Can troubleshoot scanner/kiosk errors
* Can answer customer tech questions
* Know how to document and report issues to HQ
* Have taken at least one online tech/AI course

**6. Interview & Salary Negotiation Prep for Autonomous Roles**

**Interview Prep:**

* “Tell us about a time you solved a problem with technology at work.”
* “How would you help a coworker learn a new system?”
* “What steps would you take if a remote sensor stops reporting data?”

**Negotiation Tips:**

* Highlight any tech skills, certifications, or troubleshooting experience
* Ask about pay for new hybrid or remote monitoring positions
* Discuss opportunities for ongoing tech/AI training

Notes:

**7. Your Weekly Automation Survival Plan**

|  |  |  |  |
| --- | --- | --- | --- |
| Week | Focus Area | Goal/Action | Complete? (✓) |
| 1 | Automation Impact | Take the quiz, review daily tasks |  |
| 2 | Tech Upskill | Watch an AI/automation tutorial |  |
| 3 | Remote Monitoring | Practice dashboard or inventory tool |  |
| 4 | Career Positioning | Update resume, prep for interviews |  |