**A logo with a letter c

AI-generated content may be incorrect.The AI-Proof Career Kit: Master the Technology Changing**

**C-Stores Forever**

*Future-Proof Your Job, Upskill with Confidence, and*

*Become the Employee Every Store Wants*

**1. AI Readiness Assessment (Quiz)**

**Will AI Replace Your Job or Make You More Valuable?**  
*(Check Yes or No for each statement)*

|  |  |  |  |
| --- | --- | --- | --- |
| # | Question | Yes | No |
| 1 | I know which AI tools are coming to my store/role |  |  |
| 2 | I regularly use digital/tech tools at work |  |  |
| 3 | I am confident in learning new technology quickly |  |  |
| 4 | I have experience working alongside automated systems (self-checkout, inventory robots) |  |  |
| 5 | I follow news about AI changes in the c-store industry |  |  |
| 6 | I have taken online courses or watched tutorials about AI or digital skills |  |  |
| 7 | I can explain at least two ways AI is changing customer service |  |  |
| 8 | I have ideas for how to use AI to make my job easier |  |  |

**My AI Readiness Score:** \_\_\_\_ / 8

* 7–8: AI-Ready — you’re ahead of the curve!
* 4–6: On Your Way — upskill now to stay ahead.
* 0–3: Don’t Wait — start building tech confidence!

**2. Personalized AI Adaptation Strategy**

**What’s Your Next Step?**

* If you scored 0–3:
  + Watch one AI basics video this week
  + Practice using a new tech tool at work/home
  + Ask a tech-savvy friend or co-worker to show you something new
* If you scored 4–6:
  + Sign up for an online course about AI in retail
  + Request to help with a tech-related task at work
  + Research which AI tools are coming to your company
* If you scored 7–8:
  + Volunteer to train others on AI basics
  + Create a “How to work with AI” tip sheet for your team
  + Join industry forums or groups to stay updated

**3. AI Technology Timeline Tracker**

|  |  |  |  |
| --- | --- | --- | --- |
| Year | Tech Arriving in Stores | How It Might Affect You | What to Learn/Do Next |
| 2025 | Self-checkout upgrades, mobile apps | Fewer cashier tasks, more tech needs | Customer help, app navigation |
| 2026 | Inventory robots, smart shelf sensors | Stocking/ordering automated | Data reading, inventory basics |
| 2027 | AI-driven customer offers/promos | More targeted sales, data work | Customer data privacy, suggest promos |
| 2028 | Security AI (loss prevention) | New monitoring/alerts | AI alert response, camera review |

**4. Skill Development Roadmap**

|  |  |  |  |
| --- | --- | --- | --- |
| Skill Area | Current Level | How to Improve | Target Date |
| Digital Literacy |  | Take free online tech tutorials |  |
| Customer Experience |  | Practice AI-enhanced greetings |  |
| Data Entry/Analysis |  | Use a store reporting dashboard |  |
| Inventory Tech |  | Help test new scanning systems |  |
| Collaboration |  | Share tips with team |  |

**5. “Human + AI” Collaboration Playbook**

**For Cashiers:**

* Help customers use self-checkout; answer questions
* Report glitches or problems to management promptly

**For Stockers:**

* Learn how inventory robots scan shelves
* Double-check and report any stock discrepancies

**For Managers:**

* Track team adoption of new AI systems
* Give feedback to upper management about tech rollouts

**For All:**

* Suggest process improvements when you spot a tech challenge
* Ask for training — don’t wait to be told

**6. AI Interview Prep Guide**

* “Tell me about a time you learned a new tech system at work.”
* “How would you help a less tech-savvy co-worker adapt to AI tools?”
* “What’s one way you think AI will make your role more valuable?”

**7. Salary Negotiation & Career Advancement Guide**

* **Show how your AI skills add value:**  
  “I trained the team on our new self-checkout system, which sped up lines by 15%.”
* **Negotiate for career opportunities:**  
  “With my experience helping test inventory robots, I’d like to take on a lead or trainer role.”

**8. Career Advancement Pathways in AI-Integrated Stores**

|  |  |  |
| --- | --- | --- |
| Role | AI Skill Needed | How to Get Ready |
| Tech Ambassador | Customer support, app help | Train on customer tech tools |
| Inventory Lead | Robot scanning, data review | Learn inventory AI basics |
| Store Trainer | Teaching, system troubleshooting | Run peer learning sessions |
| Shift Leader | Overseeing tech, process change | Assist in pilot programs |